

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF NATIONCALL, INC. FOR )  
A CERTIFICATE OF PUBLIC CONVENIENCE AND )  
NECESSITY TO RESELL TELECOMMUNICATIONS ) CASE NO. 90-316  
SERVICES AND PROVIDE OPERATOR SERVICES )  
WITHIN THE COMMONWEALTH OF KENTUCKY )

O R D E R

On November 9, 1990, Nationcall, Inc. ("Nationcall") filed its application with the Commission seeking a Certificate of Public Convenience and Necessity to provide intrastate interLATA telecommunications services including operator-assisted services in the Commonwealth of Kentucky.

The Commission ordered Nationcall to file additional information by Order dated November 30, 1990. Nationcall filed its response on January 28, 1991.

On November 16, 1990, South Central Bell Telephone Company filed a motion for full intervention in this case which was granted on November 21, 1990.

On September 8, 1989, the Commission established Administrative Case No. 330<sup>1</sup> to address the restrictions and guidelines for the provision of operator-assisted services by all non-local

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<sup>1</sup> Administrative Case No. 330, Policy and Procedures in the Provision of Operator-Assisted Telecommunications Services.

exchange carriers. By Order dated January 15, 1990, the Commission modified some of those requirements. The case is still pending the Commission's final decision.

Based on its application and its January 28, 1991 response, Nationcall appears fully aware of Administrative Case No. 330 and has stated its ability and intent to comply with the Orders issued in that case as it is reflected in Nationcall's proposed tariff sheets.

Nationcall has the financial, technical, and managerial capabilities to provide service. Nationcall should be granted authority to provide intrastate interLATA telecommunications services including intrastate interLATA operator-assisted services, subject to all guidelines, requirements, restrictions, and conditions of service addressed in Administrative Case No. 330.

The Commission, having considered the evidence of record and being otherwise sufficiently advised, HEREBY ORDERS that:

1. Nationcall be and it hereby is granted authority to provide intrastate interLATA telecommunications services including intrastate interLATA operator-assisted services, subject to all restrictions, conditions of service, and guidelines described in the September 8, 1989 and January 15, 1990 Orders in Administrative Case No. 330. Those requirements are:

- a. Operator-assisted services shall be subject to rate regulation and rates shall not exceed AT&T Communications of the

South Central States, Inc.'s ("AT&T") maximum approved rates. "Maximum approved rates" is defined as the rates approved by this Commission in AT&T's most recent rate proceeding for measured toll service applicable to operator-assisted calls as well as the additional charges for operator assistance. Nationcall is not permitted to include any other surcharge or to bill for uncompleted calls. Time-of-day discounts shall also be applicable. Nationcall is also required to rate calls using the same basis that AT&T uses to rate calls, i.e., distance calculations based on points-of-call origination and termination, definitions of chargeable times, billing unit increments, rounding of fractional units, and minimum usages. In Case No. 9889,<sup>2</sup> the Commission allowed AT&T to reduce certain rates up to a maximum of 10 percent without filing the full cost support normally required in a rate proceeding. Nationcall is not required to match AT&T's rate reduction resulting from this rate flexibility. However, when there is any change in AT&T's maximum approved rates, Nationcall shall file tariffs necessary to comply with the requirements herein within 30 days from the effective date of AT&T's rate change.

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<sup>2</sup> Case No. 9889, Adjustment of Rates of AT&T Communications of the South Central States, Inc.

b. Nationcall shall be subject to regulation as delineated in the May 25, 1984 and October 26, 1984 Orders in Administrative Case No. 273,<sup>3</sup> as well as any subsequent modifications to non-dominant carrier regulations.

c. Access to the operator services of competing carriers shall not be blocked or intercepted; however, this requirement does not pertain to situations where the customers who have control of premises equipment are also the users and billpayers of the services.

d. Access to the local exchange companies' operators shall not be blocked or otherwise intercepted by traffic aggregators. Specifically, all "0 minus"<sup>4</sup> calls shall be directed to the local exchange companies' operators. In equal access areas, "0 plus"<sup>5</sup> intraLATA calls shall not be intercepted or blocked. In non-equal access areas, Nationcall is prohibited from blocking or intercepting "0 minus" calls; however, it is permissible to intercept "0 plus" calls.

e. Blocking and interception prohibitions shall be included in Nationcall's tariffs and contracts by stating that violators will be subject to immediate termination of service

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<sup>3</sup> Administrative Case No. 273, An Inquiry Into Inter- and IntraLATA Competition in Toll and Related Services Markets in Kentucky.

<sup>4</sup> A "0 minus" or "0-" call occurs when an end-user dials zero without any following digits.

<sup>5</sup> A "0 plus" or "0+" call occurs when an end-user dials zero and then dials the digits of the called telephone number.

after 20 days notice to the owners of non-complying customer premises equipment.

f. Nationcall shall provide tent cards and stickers to be placed near or on telephone equipment provided by its traffic aggregators. Nationcall shall include provisions in tariffs and contracts that subject violators to termination of service.

g. Nationcall's operators shall be required to identify Nationcall, making reference to "Nationcall, Inc.," at least once during every call before any charges are incurred.

h. Nationcall's operators shall provide an indication of its rates to any caller upon request.

i. Nationcall shall not accept calling cards for billing purposes if it is unable to validate the card.

2. This authority to provide service is strictly limited to those services described in this Order, Nationcall's application and Nationcall's January 28, 1991 response.

3. Nationcall shall fully comply with the Commission's prohibition against offering intraLATA services.

4. Nationcall shall comply with any further Orders in Administrative Case No. 330.

5. Nationcall's dedicated service shall only be provided under the following conditions:

a. Nationcall shall measure and report interstate and intrastate jurisdictional usage and interLATA and intraLATA

usage. Nationcall shall file the reports with the Commission on a quarterly basis. These reports shall be filed in Case No. 91-036.<sup>6</sup>

b. Nationcall shall inform its prospective customers that the Commission has not authorized it to market or tariff these services to complete intraLATA calls.

c. Nationcall shall be prepared to compensate local exchange companies for unauthorized call completion.

6. Within 30 days from the date of this Order, Nationcall shall file its tariff sheets in accordance with 807 KAR 5:011 to conform to the restrictions and conditions of service contained herein and consistent with Nationcall's response to the Commission's November 30, 1990 Order.

Done at Frankfort, Kentucky, this 22nd day of February, 1991.

PUBLIC SERVICE COMMISSION

  
Chairman

  
Vice Chairman

  
Commissioner

ATTEST:

  
Executive Director

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<sup>6</sup> Case No. 91-036, Jurisdictional Usage Reports.